

**Schedule 1**  
**Whitespace Publishers Limited**  
**Terms and Conditions for the provision of Services**  
**Data Protection**

**Definitions**

<b>"Agreed Purposes"</b>	as set out in the Order;
<b>"Controller", "processor", "data subject", "personal data", "personal data breach", "processing" and "appropriate technical and organisational measures"</b>	as set out in the UK Data Protection Legislation in force at the time;
<b>"Data Discloser"</b>	a party that discloses Shared Personal Data to the other party;
<b>"UK Data Protection Legislation"</b>	all applicable data protection and privacy legislation in force from time to time in the UK including the General Data Protection Regulation ((EU) 2016/679); the Data Protection Act 2018; the Privacy and Electronic Communications Directive 2002/58/EC (as updated by Directive 2009/136/EC) and the Privacy and Electronic Communications Regulations 2003 (SI 2003/2426) as amended;
<b>"Permitted Recipients"</b>	the parties to this agreement, the employees of each party, any third parties engaged to perform obligations in connection with this agreement;
<b>"Shared Personal Data"</b>	the personal data to be shared between the parties under clause 1.1 of this schedule.

**Data Protection**

**1.1 Shared Personal Data**

- (a) This clause sets out the framework for the sharing of personal data between the parties as controllers. Each party acknowledges that one party (referred to in this clause as the Data Discloser) will regularly disclose to the other party Shared Personal Data collected by the Data Discloser for the Agreed Purposes.
- (b) Effect of non-compliance with UK Data Protection Legislation. Each party shall comply with all the obligations imposed on a controller under the UK Data Protection Legislation, and any material breach of the UK Data Protection Legislation by one party shall, if not remedied within 30 days of written notice from the other party, give grounds to the other party to terminate this agreement with immediate effect.
- (c) Particular obligations relating to data sharing. Each party shall:
  - (i) ensure that it has all necessary notices and consents in place to enable lawful transfer of the Shared Personal Data to the Permitted Recipients for the Agreed Purposes;
  - (ii) give full information to any data subject whose personal data may be processed under this agreement of the nature such processing. This includes giving notice that, on the termination of this agreement, personal data relating to them may be retained by or, as the case may be, transferred to one or more of the Permitted Recipients, their successors and assignees;
  - (iii) process the Shared Personal Data only for the Agreed Purposes;
  - (iv) not disclose or allow access to the Shared Personal Data to anyone other than the Permitted Recipients;
  - (v) ensure that all Permitted Recipients are subject to written contractual obligations concerning the Shared Personal Data (including obligations of confidentiality) which are no less onerous than those imposed by this agreement;
  - (vi) ensure that it has in place appropriate technical and organisational measures, reviewed and approved by the other party, to protect against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.
  - (vii) not transfer any personal data received from the Data Discloser outside the EEA unless the transferor:

- (A) complies with the provisions of Articles 26 of the GDPR (in the event the third party is a joint controller); and
- (B) ensures that (i) the transfer is to a country approved by the European Commission as providing adequate protection pursuant to Article 45 of the GDPR; or (ii) there are appropriate safeguards in place pursuant to Article 46 GDPR; or (iii) Binding corporate rules are in place or (iv) one of the derogations for specific situations in Article 49 GDPR applies to the transfer.

**1.2**

**Mutual assistance**

- (d) Each party shall assist the other in complying with all applicable requirements of the UK Data Protection Legislation. In particular, each party shall:
  - (i) consult with the other party about any notices given to data subjects in relation to the Shared Personal Data;
  - (ii) promptly inform the other party about the receipt of any data subject access request;
  - (iii) provide the other party with reasonable assistance in complying with any data subject access request;
  - (iv) not disclose or release any Shared Personal Data in response to a data subject access request without first consulting the other party wherever possible;
  - (v) assist the other party, at the cost of the other party, in responding to any request from a data subject and in ensuring compliance with its obligations under the UK Data Protection Legislation with respect to security, personal data breach notifications, data protection impact assessments and consultations with supervisory authorities or regulators;
  - (vi) notify the other party without undue delay on becoming aware of any breach of the UK Data Protection Legislation;
  - (vii) at the written direction of the Data Discloser, delete or return Shared Personal Data and copies thereof to the Data Discloser on termination of this agreement unless required by law to store the personal data;
  - (viii) use compatible technology for the processing of Shared Personal Data to ensure that there is no lack of accuracy resulting from personal data transfers;
  - (ix) maintain complete and accurate records and information to demonstrate its compliance with this Schedule 1; and
  - (x) provide the other party with contact details of at least one employee as point of contact and responsible manager for all issues arising out of the UK Data Protection Legislation, including the joint training of relevant staff, the procedures to be followed in the event of a data security breach, and the regular review of the parties' compliance with the UK Data Protection Legislation.

**Whitespace Publishers Limited  
Website Terms of Use**

1 **About our terms**  
1.1 These terms and conditions of use ("Terms") explain how you may use our website <https://www.ukbride.co.uk/> and any of its content ("Site"). These Terms apply between Whitespace Publishers Limited (we, us or our) and you, the person accessing or using the Site (you or your).  
1.2 You should read these Terms carefully before using the Site. By using the Site or otherwise indicating your consent, you agree to be bound by these Terms. If you do not agree with any of these Terms, you should stop using the Site immediately.  
1.3 The Site is provided by us to you free of charge for information purposes only.  
1.4 If you order any goods, services or digital content from the Site, separate terms and conditions will apply which can be found here [https://www.ukbride.co.uk/advertising\\_terms\\_and\\_conditions.pdf](https://www.ukbride.co.uk/advertising_terms_and_conditions.pdf)

2 **About us**  
2.1 We are Whitespace Publishers Limited, a company registered in England and Wales under company registration number 04468229 trading as UKbride.  
2.2 If you have any questions about the Site, please contact us by sending an email to [info@ukbride.co.uk](mailto:info@ukbride.co.uk).

3 **Using the site**  
3.1 The Site is for your use only.  
3.2 You agree that you are solely responsible for all costs and expenses you may incur in relation to your use of the Site.  
3.3 We make no promise that the Site is appropriate or available for use in locations outside of the UK. If you choose to access the Site from locations outside the UK, you acknowledge you do so at your own initiative and are responsible for compliance with local laws where they apply.  
3.4 We try to make the Site as accessible as possible. If you have any difficulties using the Site, please contact us using the contact details at the top of this page.  
3.5 As a condition of your use of the Site, you agree not to:  
3.5.1 misuse or attack our Site by knowingly introducing viruses, trojans, worms, logic bombs or any other material which is malicious or technologically harmful (such as by way of a denial-of-service attack), or  
3.5.2 attempt to gain unauthorised access to our Site, the server on which our Site is stored or any server, computer or database connected to our Site.

3.6 We may prevent or suspend your access to the Site if you do not comply with these Terms or any applicable law.

4 **Registration and password security**  
4.1 Use of the Site may require registration, particularly in order to access restricted areas of the Site.  
4.2 We are not obliged to permit anyone to register with the Site and we may refuse, terminate or suspend registration to anyone at any time.  
4.3 You are responsible for making sure that your password and any other account details are kept secure and confidential.  
4.4 If we have reason to believe there is likely to be a breach of security or misuse of the Site through your account or the use of your password, we may notify you and require you to change your password, or we may suspend or terminate your account.  
4.5 Any personal information you provide to us as part of the process will be processed in accordance with our Privacy Policy available at <https://www.ukbride.co.uk/privacy-policy>

5 **Unacceptable use**  
5.1 As a condition of your use of the Site, you agree not to use the Site:  
5.1.1 for any purpose that is unlawful under any applicable law or prohibited by these website terms and conditions of use;  
5.1.2 to commit any act of fraud;  
5.1.3 to distribute viruses or malware or other similar harmful software code;  
5.1.4 for purposes of promoting unsolicited advertising or sending spam;  
5.1.5 to simulate communications from us or another service or entity in order to collect identity information, authentication credentials, or other information ('phishing');  
5.1.6 in any manner that disrupts the operation of our Site or business or the website or business of any other entity;  
5.1.7 in any manner that harms minors;  
5.1.8 to promote any unlawful activity;  
5.1.9 to represent or suggest that we endorse any other business, product or service unless we have separately agreed to do so in writing;  
5.1.10 to gain unauthorised access to or use of computers, data, systems, accounts or networks; or

5.1.11 to attempt to circumvent password or user authentication methods.

6 **Bulletin boards, chat rooms and other interactive services**  
6.1 We may make bulletin boards, chat rooms or other communication services ("Interactive Services") available on the Site.  
6.2 We are not obliged to monitor or moderate any text, images, video, audio or other multimedia content, information or material ("Submission") submitted to our Interactive Services. Where we do monitor or moderate Submissions we shall indicate how this is performed and who should be contacted in relation to any Submission of concern to you.  
6.3 We may remove or edit any Submission to any of our Interactive Services whether they are moderated or not.  
6.4 Any Submission you make must comply with our Submission standards set out in clause 7 below.  
6.5 By making a Submission, you grant to us a royalty-free, irrevocable, non-exclusive, transferable licence to use, reproduce, modify, publish, edit, translate, distribute, perform and display the Submission (in whole or in part) on the Site, and on any other websites operated by us, indefinitely.

7 **Submission standards**  
7.1 Any Submission you make to our Interactive Services and any other communication to users of our Site by you must conform to standards of accuracy, decency and lawfulness, which shall be applied in our discretion, acting reasonably.  
7.2 In particular, any Submission or communication by you must be:  
7.2.1 your own original work and lawfully submitted;  
7.2.2 factually accurate or your own genuinely held belief;  
7.2.3 provided with the necessary consent of any third party;  
7.2.4 not defamatory or likely to give rise to an allegation of defamation;  
7.2.5 not offensive, obscene, sexually explicit, discriminatory or deceptive; and  
7.2.6 unlikely to cause offence, embarrassment or annoyance to others.

8 **Infringing content**  
8.1 We will use reasonable efforts to:  
8.1.1 delete accounts which are being used in an inappropriate manner or in breach of these Terms; and  
8.1.2 identify and remove any content that is inappropriate, defamatory, infringes intellectual property rights when we are notified, but we cannot be responsible if you have failed to provide us with the relevant information.  
8.2 If you believe that any content which is distributed or published by the Site is inappropriate, defamatory or infringing on intellectual property rights, you should contact us immediately using the contact details at the top of this page.

9 **Your privacy and personal information**  
Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our Privacy Policy available at <https://www.ukbride.co.uk/privacy-policy>, which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities in the event you have a query or complaint about the use of your personal information.

10 **Ownership, use and intellectual property rights**  
10.1 The intellectual property rights in the Site and in any text, images, video, audio or other multimedia content, software or other information or material submitted to or accessible from the Site ("Content") are owned by us and our licensors.  
10.2 We and our licensors reserve all our intellectual property rights (including, but not limited to, all copyright, trade marks, domain names, design rights, database rights, patents and all other intellectual property rights of any kind) whether registered or unregistered anywhere in the world. This means, for example, that we remain owners of them and are free to use them as we see fit.  
10.3 Nothing in these Terms grants you any legal rights in the Site or the Content other than as necessary for you to access it. You agree not to adjust, try to circumvent or delete any notices contained on the Site or the Content (including any intellectual property notices) and in particular, in any digital rights or other security technology embedded or contained within the Site or the Content.  
10.4 The UKbride trademarks are our trade marks. Other trade marks and trade names may also be used on the Site or in the Content. Use by you of any trade marks on the Site or in the Content is strictly prohibited unless you have our prior written permission.

11 **Submitting information to the site**

- 11.1 While we try to make sure that the Site is secure, we do not actively monitor or check whether information supplied to us through the Site is confidential, commercially sensitive or valuable.
- 11.2 Other than any personal information which will be dealt with in accordance with our Privacy Policy, we do not guarantee that information supplied to us through the Site will be kept confidential and we may use it on an unrestricted and free-of-charge basis as we reasonably see fit.
- 12 **Accuracy of information and availability of the site**
- 12.1 We try to make sure that the Site is accurate, up-to-date and free from bugs, but we cannot promise that it will be. Furthermore, we cannot promise that the Site will be fit or suitable for any purpose. Any reliance that you may place on the information on the Site is at your own risk.
- 12.2 We may suspend or terminate access or operation of the Site at any time as we see fit.
- 12.3 Any Content is provided for your general information purposes only and to inform you about us and our products and news, features, services and other websites that may be of interest, but has not been tailored to your specific requirements or circumstances. It does not constitute technical, financial or legal advice or any other type of advice and should not be relied on for any purposes. You should always use your own independent judgment when using our Site and its Content.
- 12.4 While we try to make sure that the Site is available for your use, we do not promise that the Site will be available at all times or that your use of the Site will be uninterrupted.
- 13 **Hyperlinks and third party sites**
- The Site may contain hyperlinks or references to third party advertising and websites other than the Site. Any such hyperlinks or references are provided for your convenience only. We have no control over third party advertising or websites and accept no legal responsibility for any content, material or information contained in them. The display of any hyperlink and reference to any third party advertising or website does not mean that we endorse that third party's website, products or services. Your use of a third party site may be governed by the terms and conditions of that third-party site and is at your own risk.
- 14 **Limitation on our liability**
- 14.1 Except for any legal responsibility that we cannot exclude in law (such as for death or personal injury) or arising under applicable laws relating to the protection of your personal information, we are not legally responsible for any:
- 14.1.1 losses that were not foreseeable to you and us when these Terms were formed;
- 14.1.2 losses that were not caused by any breach on our part;
- 14.1.3 business losses; and
- 14.1.4 losses to non-consumers.
- 15 **Events beyond our control**
- We are not liable to you if we fail to comply with these Terms because of circumstances beyond our reasonable control, including, but not limited to, strikes, lock-outs or other industrial disputes; breakdown of systems or network access; flood, fire, explosion or accident; or epidemics or pandemics.
- 16 **Rights of third parties**
- No one other than a party to these Terms has any right to enforce any of these Terms.
- 17 **Variation**
- 17.1 No changes to these Terms are valid or have any effect unless agreed by us in writing or made in accordance with this clause 17.
- 17.2 We reserve the right to vary these Terms from time to time. Our updated Terms will be displayed on the Site and by continuing to use and access the Site following such changes, you agree to be bound by any variation made by us. It is your responsibility to check these Terms from time to time to verify such variations.
- 18 **Disputes**
- 18.1 We will try to resolve any disputes with you quickly and efficiently. If you are unhappy with us, please contact us as soon as possible using the contact details set out at the top of this page.
- 18.2 Relevant United Kingdom law will apply to these Terms. If you want to take court proceedings, the relevant courts of the United Kingdom will have non-exclusive jurisdiction in relation to these Terms.

**Whitespace Publishers Limited**

**Terms and Conditions for the provision of Services**

**THE CUSTOMER'S ATTENTION IS PARTICULARLY DRAWN TO THE PROVISIONS OF CLAUSE 13 (LIMITATION OF LIABILITY).**

**Interpretation**

The following definitions and rules of interpretation apply in these Conditions.

**2.1 Definitions**

"Advertising"	the Customer advertising to be displayed on the Website in accordance with the Package;
"Business Day"	a day other than a Saturday, Sunday or public holiday in England, when banks in London are open for business;
"Charges"	the charges payable by the Customer for the supply of the Services in accordance with clause 10;
"Conditions"	these terms and conditions as amended from time to time in accordance with clause 18.5;
"Contract"	the contract between the Supplier and the Customer for the supply of Services in accordance with these Conditions;
"Control"	has the meaning given in section 1124 of the Corporation Tax Act 2010, and the expression " <b>change of control</b> " shall be construed accordingly;
"Customer"	the person or firm who purchases Services from the Supplier;
"Customer Default Information"	has the meaning set out in clause 9.2; any information provided by the Supplier to the Customer forming part of the Services including marketing data and any lists of names and addresses of <b>Users</b> ;
"Intellectual Property Rights"	patents, rights to inventions, copyright and related rights, trade marks, business names and domain names, rights in get-up, goodwill and the right to sue for passing off, rights in designs, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world;
"Order"	the Customer's order for Services as set out in the form attached to these Conditions;
"Package"	means one of the packages described on the website at <a href="http://www.ukbride.co.uk">www.ukbride.co.uk</a> and generally refers to the package selected by the Customer as set out in the Order;
"Renewal Period"	as defined in clause 4.1;
"Services"	the services to be provided to the Customer in accordance with the Package, as fully described on the Website or by a member of the Suppliers sales team and such other services agreed to be provided by the Supplier to the Customer as set out in the Order which may include Advertising and the provision of Information;
"Specification"	the description or specification of the Services as set out on the Website for the applicable Package or as agreed by the Supplier;
"Start Date"	the date set out in the Order;

**"Supplier"**

Whitespace Publishers Ltd registered in England and Wales with company number 04468229 trading as UKbride; as defined in clause 4.1; consumer users of the Website including brides to be; [www.ukbride.co.uk](http://www.ukbride.co.uk) or such other website or application that the Supplier delivers the Services from time to time and as set out in the Order.

**"Trial Period"**

**"Users"**

**"Website"**

**2.2 Interpretation**

- 2.2.1 A reference to legislation or a legislative provision:
- (a) is a reference to it as amended, extended or re-enacted from time to time; and
  - (b) shall include all subordinate legislation made from time to time under that legislation or legislative provision.
- 2.2.2 Any words following the terms **including, include, in particular, for example** or any similar expression, shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.
- 2.2.3 A reference to **writing** or **written** includes email.

**Basis of contract**

- 3.1 Any samples, drawings, descriptive matter or advertising issued by the Supplier, and any descriptions or illustrations contained in the Website or published for the sole purpose of giving an approximate idea of the Services described in them. They shall not form part of the Contract or have any contractual force.
- 3.2 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by law, trade custom, practice or course of dealing.

**Contract Duration**

- 4.1 The Contract shall commence on the Start Date and continue for an initial period of 6 or 12 months (as specified on the order form) at which point it shall automatically renew for successive periods of 6 or 12 months (each a "**Renewal Period**") unless terminated earlier:
- 4.1.1 in accordance with clause 15;
  - 4.1.2 by the Supplier for convenience on providing the Customer with not less than 30 days prior written notice, provided that such notice may not expire prior to the end of the first term.
  - 4.1.3 by the Customer at any time during the First Term for the Contract to terminate at the end of this term by requesting from the Supplier a STOP CODE. The Customer must obtain the STOP CODE at least 1 day prior to the expiry of the First term.
  - 4.1.4 by the Customer at any time during a Renewal Period for the Contract to terminate at the end of the applicable Renewable Period by requesting from the Supplier a STOP CODE. The Customer must obtain the STOP CODE at least 1 day prior to the expiry of the Renewal Period.
- The Customer can obtain a STOP CODE from [www.ukbride.co.uk/stop](http://www.ukbride.co.uk/stop) and by following the instructions.
- 4.2 If the Customer fails to obtain the STOP CODE in accordance with clause 4.1 the Contract will continue for a further Renewal Period and the Customer will be responsible for the payment of the Charges for such Renewal Period.

**Supply of Services**

- 5.1 The Supplier shall supply the Services to the Customer in accordance with the Specification in all material respects.
- 5.2 The Supplier reserves the right to amend the Specification if necessary, to comply with any applicable law or regulatory requirement, or if the amendment will not materially affect the nature or quality of the Services, and the Supplier shall notify the Customer in any such event.
- 5.3 The Supplier warrants to the Customer that the Services will be provided using reasonable care and skill.
- 5.4 The Services that are made available on the Website are intended for use in connection with business-to-consumer marketing only. The Customer agrees that the Customer will only use the Services for purposes relating to business-to-consumer marketing.
- 5.5 The restriction on use in clause 5.4 means that the Customer will be in breach of the Contract if they use the Services for any purpose other than business-to-consumer marketing. An example of use that would breach clause 5.4 would be to use the Information to market to businesses.
- 5.6 The Supplier does not give any representations, warranties, conditions, undertakings, or terms (either expressed or implied):
- 5.6.1 as to the fitness for a particular purpose of the Services and/or the Information;

- 5.6.2 that the Services and/or Information will meet the Customers requirements; or
- 5.6.3 that provision of the Services will be uninterrupted, timely, secure or error free.
- 5.7 The Supplier will use reasonable endeavours to ensure that this Website is normally available 24 hours a day, the Supplier will not be liable if for any reason the Website is unavailable at any time or for any period. Access to the Website may be suspended temporarily and without notice in the case of system failure, maintenance or repair or for reasons beyond the Suppliers control.

#### Advertising

- 6.1 This clause 6 shall apply where the Services include Advertising.
- 6.2 All Advertising shall be required to comply with and shall be subject to the Website technical requirements or specifications as notified by the Supplier to the Customer from time to time. The Supplier has right to refuse Advertising or other advertising that it reasonably determines is illegal, offensive or inappropriate.
- 6.3 The Customer's right to display the Advertising on the Website is non-exclusive and the Supplier shall be entitled to display similar third party promotional material on the Website, which may relate to direct competitors of the Customer.
- 6.4 The Customer acknowledges that the Supplier does not guarantee results from any Advertising undertaken by the Supplier, its publications, the Information it provides or its Website.
- 6.5 In the event of any Advertising being published incorrectly, where the Supplier is solely responsible, the Supplier will include Advertising of an equivalent level, free of charge to the Customer. This will be the sole remedy for the Customer. The Customer will not be entitled to any refunds.

#### Information

- 7.1 This clause 7 shall apply where the Services include the provision of Information.
- 7.2 The Customers agrees that:
- 7.2.1 if the Customer has ordered the Information for single use then the Customer shall use the Information once only and within 3 months of it being supplied by the Supplier;
- 7.2.2 if the Customer has ordered the Information for multiple use then the Customer may use the Information an unlimited amount of times of it being supplied by the Supplier during the term of the Contract or within the time frame agreed at time of purchase.
- 7.3 The Customer acknowledges that any usage of any Information provided outside of what has been agreed with the Supplier will result in further charges being charged.
- 7.4 The Customer shall only use the Information in accordance with clause 7.2. However, the Customer shall be entitled to use the Information subsequently in respect only of those consumers which become bona fide customers of the Customer as a result of a mailing carried out using the Information and in accordance with the Contract.
- 7.5 The Customer will use the Information in accordance with all relevant codes of practice in the direct marketing industry and/or the advertising industry and any other applicable laws.
- 7.6 If the Information purchased by the Customer contains telephone numbers you must not make marketing calls to any number listed on the Telephone Preference Service ("TPS") or Corporate TPS ("CTPS"), unless that person has specifically consented to receive your calls. The Customer shall be obliged to screen telephone numbers against the TPS and CTPS.
- 7.7 All brides-to-be who have subscribed to the Website and have opted in to having their contact details supplied to third parties, including their telephone number. The Customer must comply with the rules on Telephone Marketing can be found here <https://ico.org.uk/for-organisations/guide-to-pecr/electronic-and-telephone-marketing/telephone-marketing>. The Customer must always say who is calling and only call between 9am and 9pm. The Customer should also provide a contact address or number if required.
- 7.8 The Information may contain a number of check names, telephone and addresses in order to monitor the usage by the Customer and to ensure that the Information is used in accordance with this Contract. This is referred to as Seeded Data.
- 7.9 Without limiting any other right or remedy that the Supplier may have, where the Information is used in contravention of the provisions of the Contract the Customer shall be liable to pay to the Supplier a sum equivalent to the value of the Charges on each occasion that the Information is so used (which sum shall be payable within thirty days of the date on which the Customers received the Suppliers invoice for such sum).
- 7.10 The Customer acknowledge that they will not use the Information as the sole basis for any of your business decisions.

- 7.11 The Customer further acknowledges that the Information is based on raw Information provided to the Supplier by third parties and that the Supplier is not responsible for the accuracy of the Information.
- 7.12 When using the Information the Customer is not permitted to say that they are an affiliate of the Supplier or that the Customer has been recommended by the Supplier (unless the Supplier has agreed to this in writing).

#### Exclusive Advertising Campaigns

The Supplier may from time to time make available exclusive advertising packages for National advertising campaigns. An exclusive advertising package will provide the Customer with exclusivity in that no other business in the same business sector specifically stated on the Order may buy leads from the Supplier or advertise on the Website, unless at the time of signing the Order a competitor is currently a customer of the Supplier. The Supplier will make the Customer aware of the current advertiser.

#### Customer's general obligations

- 9.1 The Customer shall:
- 9.1.1 ensure that the terms of the Order are complete and accurate;
- 9.1.2 co-operate with the Supplier in all matters relating to the Services;
- 9.1.3 provide the Supplier with such information and materials as the Supplier may reasonably require in order to supply the Services, and ensure that such information is complete and accurate in all material respects;
- 9.1.4 obtain and maintain all necessary licences, permissions and consents which may be required for the Services before the date on which the Services are to start;
- 9.1.5 comply with any additional obligations as set out in the Specification.
- 9.2 If the Supplier's performance of any of its obligations under the Contract is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation ("**Customer Default**"):
- 9.2.1 without limiting or affecting any other right or remedy available to it, the Supplier shall have the right to suspend performance of the Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations in each case to the extent the Customer Default prevents or delays the Supplier's performance of any of its obligations;
- 9.2.2 the Supplier shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from the Supplier's failure or delay to perform any of its obligations as set out in this clause 9.2; and
- 9.2.3 the Customer shall reimburse the Supplier on written demand for any costs or losses sustained or incurred by the Supplier arising directly or indirectly from the Customer Default.

#### Charges and payment

- 10.1 The Charges for the Services are set out in the Order.
- 10.2 The Supplier reserves the right to increase the Charges for any Renewal Period upon providing the Customer at least 60 days' notice.
- 10.3 The Supplier shall invoice the Customer for the Charges for the applicable Renewal Period on or around the commencement of each Renewal Period.
- 10.4 The Customer shall pay each invoice submitted by the Supplier:
- 10.4.1 within 7 days of the date of the invoice or in accordance with any credit terms agreed by the Supplier and confirmed in writing to the Customer; and
- 10.4.2 in full and in cleared funds to a bank account nominated in writing by the Supplier, and
- time for payment shall be of the essence of the Contract.
- 10.5 All amounts payable by the Customer under the Contract are exclusive of amounts in respect of value added tax chargeable from time to time ("**VAT**"). Where any taxable supply for VAT purposes is made under the Contract by the Supplier to the Customer, the Customer shall, on receipt of a valid VAT invoice from the Supplier, pay to the Supplier such additional amounts in respect of VAT as are chargeable on the supply of the Services at the same time as payment is due for the supply of the Services.
- 10.6 If the Customer fails to make a payment due to the Supplier under the Contract by the due date, then, without limiting the Supplier's remedies under clause 15, the Customer shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this clause 10.6 will accrue each day at 8% a year above the Bank of England's base rate

	from time to time, but at 8% a year for any period when that base rate is below 0%.	15.2	Without affecting any other right or remedy available to it, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under the Contract on the due date for payment.
10.7	All amounts due under the Contract shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).	15.3	Without affecting any other right or remedy available to it, the Supplier may suspend the supply of Services under the Contract or any other contract between the Customer and the Supplier if:
<b>Intellectual property rights</b>			
11.1	All Intellectual Property Rights in or arising out of or in connection with the Services (other than Intellectual Property Rights in any materials provided by the Customer) shall be owned by the Supplier.	15.3.1	the Customer fails to pay any amount due under the Contract on the due date for payment;
11.2	The Customer grants the Supplier a fully paid-up, non-exclusive, royalty-free, non-transferable licence to copy and modify any materials provided by the Customer to the Supplier for the term of the Contract for the purpose of providing the Services.	15.3.2	the Customer becomes subject to any of the events listed in clause 15.1.3 or clause 15.1.4, or the Supplier reasonably believes that the Customer is about to become subject to any of them; and
<b>Data protection</b>			
	The parties shall comply with their data protection obligations as set out in Schedule 1.	15.3.3	the Supplier reasonably believes that the Customer is about to become subject to any of the events listed in clause 15.1.2.
<b>Limitation of liability</b>			
13.1	References to liability in this clause 13 include every kind of liability arising under or in connection with the Contract including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise.	<b>Consequences of termination</b>	
13.2	Nothing in this clause 13 shall limit the Customer's payment obligations under the Contract or any liability arising under the indemnity in clause 14.	16.1	On termination of the Contract:
13.3	Nothing in the Contract limits any liability which cannot legally be limited, including but not limited to liability for:	16.1.1	the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Services supplied but for which no invoice has been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt;
	13.3.1 death or personal injury caused by negligence; and	16.1.2	no refunds shall be paid for any Charges paid in advance by the Customer;
	13.3.2 fraud or fraudulent misrepresentation.	16.1.3	any login details provided to you will be invalidated; and
13.4	Subject to clause 13.3, the Supplier's total liability to the Customer for all loss or damage shall not exceed 100% of the Charges paid or payable by the Customers for the Services in the 12 months preceding the date of the claim.	16.1.4	any licence or permission granted to the Customer will cease immediately.
13.5	Subject clause 13.2 and clause 13.3, this clause 13.5 sets out the types of loss that are wholly excluded:	16.2	Termination of the Contract shall not affect any rights, remedies, obligations or liabilities of the parties that have accrued up to the date of termination, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination.
	13.5.1 loss of profits.	16.3	Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination of the Contract shall remain in full force and effect.
	13.5.2 loss of sales or business.	<b>Privacy Policy</b>	
	13.5.3 loss of agreements or contracts.	All personal data collected from the Customer shall be processed in accordance with our Privacy Policy. Please read our Privacy Policy which is available on the Website <a href="https://www.ukbride.co.uk/privacy-policy">https://www.ukbride.co.uk/privacy-policy</a> .	
	13.5.4 loss of anticipated savings.	<b>General</b>	
	13.5.5 loss of use or corruption of software, data or information.	18.1	<b>Force majeure</b>
	13.5.6 loss of or damage to goodwill; and	Neither party shall be in breach of the Contract nor liable for delay in performing, or failure to perform, any of its obligations under the Contract if such delay or failure result from events, circumstances or causes beyond its reasonable control.	
	13.5.7 indirect or consequential loss.	18.2	<b>Assignment and other dealings</b>
13.6	The terms implied by sections 3 and 5 of the Supply of Goods and Services Act 1982 are, to the fullest extent permitted by law, excluded from the Contract.	18.2.1	The Supplier may at any time assign, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights and obligations under the Contract.
13.7	Unless the Customer notifies the Supplier that it intends to make a claim in respect of an event within the notice period, the Supplier shall have no liability for that event. The notice period for an event shall start on the day on which the Customer became, or ought reasonably to have become, aware of the event having occurred and shall expire 6 months from that date. The notice must be in writing and must identify the event and the grounds for the claim in reasonable detail.	18.2.2	The Customer shall not assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any of its rights and obligations under the Contract without the prior written consent of the Supplier.
13.8	This clause 13 shall survive termination of the Contract.	18.3	<b>Confidentiality</b>
<b>Indemnity</b>			
	The Customer shall indemnify the Supplier and the Suppliers officers, directors, employees and agents from and against all claims, liability, damages, losses, costs (including legal fees) arising out of any breach of the Conditions by the Supplier.	18.3.1	Each party undertakes that it shall not at any time during the Contract, and for a period of two years after termination of the Contract, disclose to any person any confidential information concerning the business, affairs, customers, clients or suppliers of the other party, except as permitted by clause 18.3.2.
<b>Termination</b>			
15.1	Without affecting any other right or remedy available to it, either party may terminate the Contract with immediate effect by giving written notice to the other party if:	18.3.2	Each party may disclose the other party's confidential information:
	15.1.1 the other party commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 7 days of that party being notified in writing to do so;	(a)	to its employees, officers, representatives, contractors, subcontractors or advisers who need to know such information for the purposes of carrying out the party's obligations under the Contract. Each party shall ensure that its employees, officers, representatives, contractors, subcontractors or advisers to whom it discloses the other party's confidential information comply with this clause 18.3; and
	15.1.2 the other party takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), applying to court for or obtaining a moratorium under Part A1 of the Insolvency Act 1986, being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business;	(b)	as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority.
	15.1.3 the other party suspends, or threatens to suspend, or ceases or threatens to cease to carry on all or a substantial part of its business; or		
	15.1.4 the other party's financial position deteriorates to such an extent that in the terminating party's opinion the other party's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.		

- 18.3.3 Neither party shall use the other party's confidential information for any purpose other than to perform its obligations under the Contract.
- 18.4 **Entire agreement**
- 18.4.1 The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.
- 18.4.2 Each party acknowledges that in entering into the Contract it does not rely on, and shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation based on any statement in the Contract.
- 18.5 **Variation**
- Except as set out in these Conditions, no variation of the Contract shall be effective unless it is in writing and signed by the parties (or their authorised representatives).
- 18.6 **Waiver**
- A waiver of any right or remedy under the Contract or by law is only effective if given in writing and shall not be deemed a waiver of any subsequent right or remedy. A failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall not constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy. No single or partial exercise of any right or remedy provided under the Contract or by law shall prevent or restrict the further exercise of that or any other right or remedy.
- 18.7 **Severance**
- If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of this agreement. If any provision or part-provision of this Contract deleted under this clause 18.7 the parties shall negotiate in good faith to agree a replacement provision that, to the greatest extent possible, achieves the intended commercial result of the original provision.
- 18.8 **Notices**
- 18.8.1 Any notice given to a party under or in connection with the Contract shall be in writing and shall be delivered by hand or by pre-paid first-class post or other next working day delivery service at its registered office (if a company) or its principal place of business (in any other case); or sent by email to the address specified in the Order.
- 18.8.2 Any notice shall be deemed to have been received:
- (a) if delivered by hand, at the time the notice is left at the proper address;
  - (b) if sent by pre-paid first-class post or other next working day delivery service, at 9.00 am on the second Business Day after posting; or
  - (c) if sent by email at the time of transmission, or, if this time falls outside business hours in the place of receipt, when business hours resume. In this clause 18.8.2(c), business hours means 9.00am to 5.00pm Monday to Friday on a day that is not a public holiday in the place of receipt.
- 18.8.3 This clause 18.8 does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any other method of dispute resolution.
- 18.9 **Third party rights**
- Unless it expressly states otherwise, the Contract does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.
- 18.10 **Governing law**
- The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales.
- 18.11 **Jurisdiction**
- Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.